

**Application for a premises licence
under the Gambling Act 2005 (standard form)**

PLEASE READ THE FOLLOWING INSTRUCTIONS FIRST

If you are completing this form by hand, please write legibly in block capitals using ink. Use additional sheets if necessary (marked with the number of the relevant question). You may wish to keep a copy of the completed form for your records.

Where the application is -

- In respect of a vessel, or
- To convert an authorisation granted under the Betting, Gaming and Lotteries Act 1963 or the Gaming Act 1968,

the application should be made on the relevant form for that type of premises or application.

Part 1 - Type of premises licence applied for

Regional Casino Large Casino Small Casino

Bingo Adult Gaming Centre Family Entertainment Centre

Betting (Track) Betting (Other)

Do you hold a provisional statement in respect of the premises? Yes No

If the answer is "yes", please give the unique reference number for the provisional statement (as set out at the top of the first page of the statement): [*****]

Part 2 – Applicant Details

If you are an individual, please fill in Section A. If the application is being made on behalf of an organisation (such as a company or partnership), please fill in Section B.

Section A

Individual Applicant

1 Title: Mr Mrs Miss Ms Dr Other (please specify)

2 Surname: [*****] Other name(s): [*****]

3 Applicant's address (home/business -):

[*****]

[*****]

[*****]

[*****]

Postcode: [*****]

4(a) The number of the applicant's operating licence (as set out in the operating licence): [*****]

4(b) If the applicant does not hold an operating licence but is in the process of applying for one, give the date on which the application was made: [*****]

5 Tick the box if the application is being made by more than one person.

Section B

Application on Behalf of an organisation

6 Name of applicant business or organisation: Chongie Entertainment UK Limited

7. The applicant's registered or principal address:

71-75 Shelton Street

Covent Garden

London

Postcode: WC2H 9JQ

8(a) The number of the applicant's operating licence (as given in the operating licence): 062728-N-337784-001

8(b) If the applicant does not hold an operating licence but is in the process of applying for one, give the date on which the application was made: [*****]

9 Tick the box if the application is being made by more than one organisation.

Part 3 – Premises Details

10. Proposed trading name to be used at the premises (if known): Little Vegas

11. Address of the premises (or, if none, give a description of the premises and their location):

Part of 14/16 Station Rd

Harlington

Hayes

Postcode: UB3 4DA

12 Telephone number at premises (if known): [*****]

13 If the premises are in only a part of a building, please describe the nature of the building (for example, a shopping centre or office block). The description should include the number of floors within the building and the floor(s) on which the premises are located.

The premises consists of part of 14/16 Station Road as the premises were split in two as can be seen on the plan. It is a two storey building, and there are retail premises either side.

14(a) Are the premises situated in more than one licensing authority area? No

14(b) If the answer to question 14(a) is yes, please give the names of all the licensing authorities within whose area the premises are partly located, other than the licensing authority to which this application is made:

[*****]

Part 4 – Times of Operation

15(a) Do you want the licensing authority to exclude a default condition so that the premises may be used for longer periods than would otherwise be the case? No

15(b) If the answer to question 15(a) is yes, please complete the table below to indicate the times when you want the premises to be available for use under the premises licence.

| | Start | Finish | Details of any seasonal variation |
|-------|---------|---------|-----------------------------------|
| Mon | [hh:mm] | [hh:mm] | [*****] |
| Tues | [hh:mm] | [hh:mm] | [*****] |
| Wed | [hh:mm] | [hh:mm] | [*****] |
| Thurs | [hh:mm] | [hh:mm] | [*****] |
| Fri | [hh:mm] | [hh:mm] | [*****] |
| Sat | [hh:mm] | [hh:mm] | [*****] |
| Sun | [hh:mm] | [hh:mm] | [*****] |

16 If you wish to apply for a premises licence with a condition restricting gambling to specific periods in a year, please state the periods below using calendar dates:

[*****]

Part 5 - Miscellaneous

17 Proposed commencement date for licence (leave blank if you want the licence to commence as soon as it is issued): ASAP

18(a) Does the application relate to premises which are part of a track or other sporting venue which already has a premises licence? No

18(b) If the answer to question 18(a) is yes, please confirm by ticking the box that an application to vary the main track premises licence has been submitted with this application.

19(a) Do you hold any other premises licences that have been issued by this licensing authority?

No

19(b) If the answer to question 19(a) is yes, please provide full details:

[*****]

20 Please set out any other matters which you consider to be relevant to your application:

[*****]

Part 6 – Declarations and Checklist (Please tick)

I/ We confirm that, to the best of my/ our knowledge, the information contained in this application is true. I/ We understand that it is an offence under section 342 of the Gambling Act 2005 to give information which is false or misleading in, or in relation to, this application.

I/ We confirm that the applicant(s) have the right to occupy the premises.

Checklist:

- Payment of the appropriate fee has been made/is enclosed
- A plan of the premises is enclosed
- I/ we understand that if the above requirements are not complied with the application may be rejected
- I/ we understand that it is now necessary to advertise the application and give the appropriate notice to the responsible authorities

Part 7 – Signatures

21 Signature of applicant or applicant's solicitor or other duly authorised agent. If signing on behalf of the applicant, please state in what capacity:

Signature:

Print Name: Woods Whur 2014 Limited

Date: 09/02/2024 Capacity: Solicitors for the Applicant

22 For joint applications, signature of 2nd applicant, or 2nd applicant's solicitor or other authorised agent. If signing on behalf of the applicant, please state in what capacity:

Signature:

Print Name: [*****]

Date: (dd/mm/yyyy) Capacity: [*****]

Part 8 – Contact Details

23(a) Please give the name of a person who can be contacted about the application: Paddy Whur

23(b) Please give one or more telephone numbers at which the person identified in question 23(a) can be contacted: 0113 234 3055

24 Postal address for correspondence associated with this application:

Woods Whur 2014 Limited

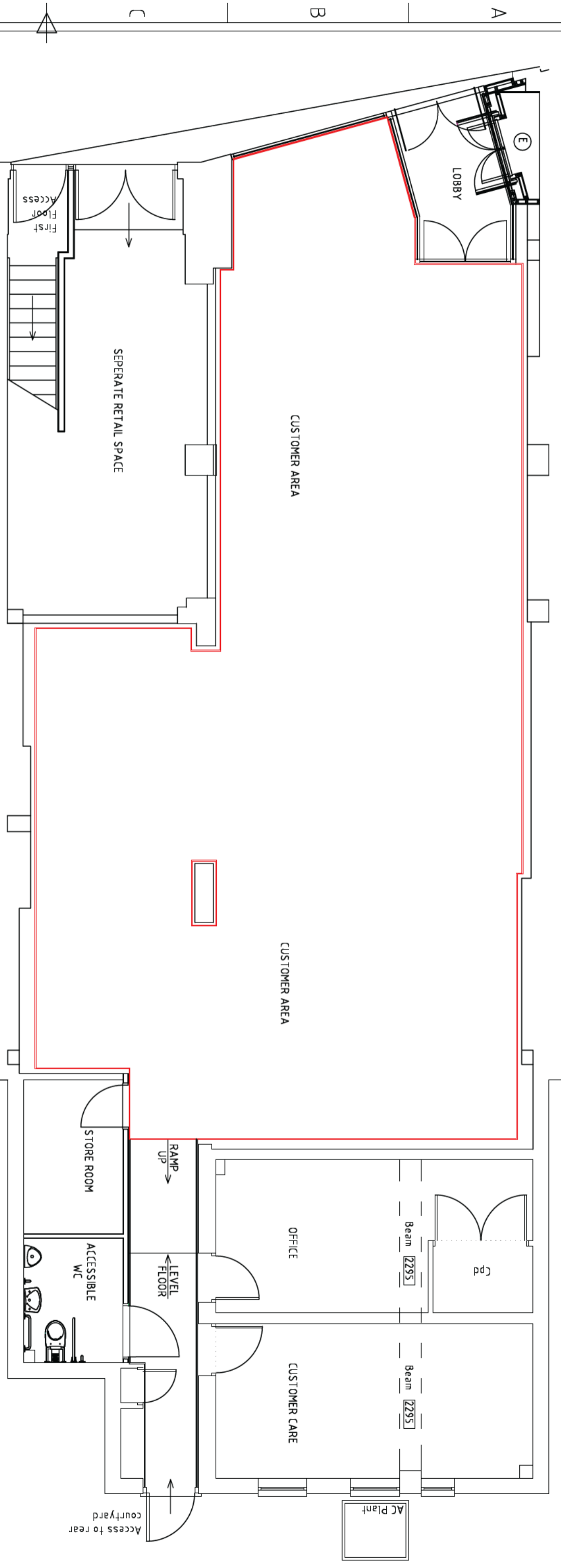
St James House

28 Park Place

Leeds

Postcode: LS1 2SP

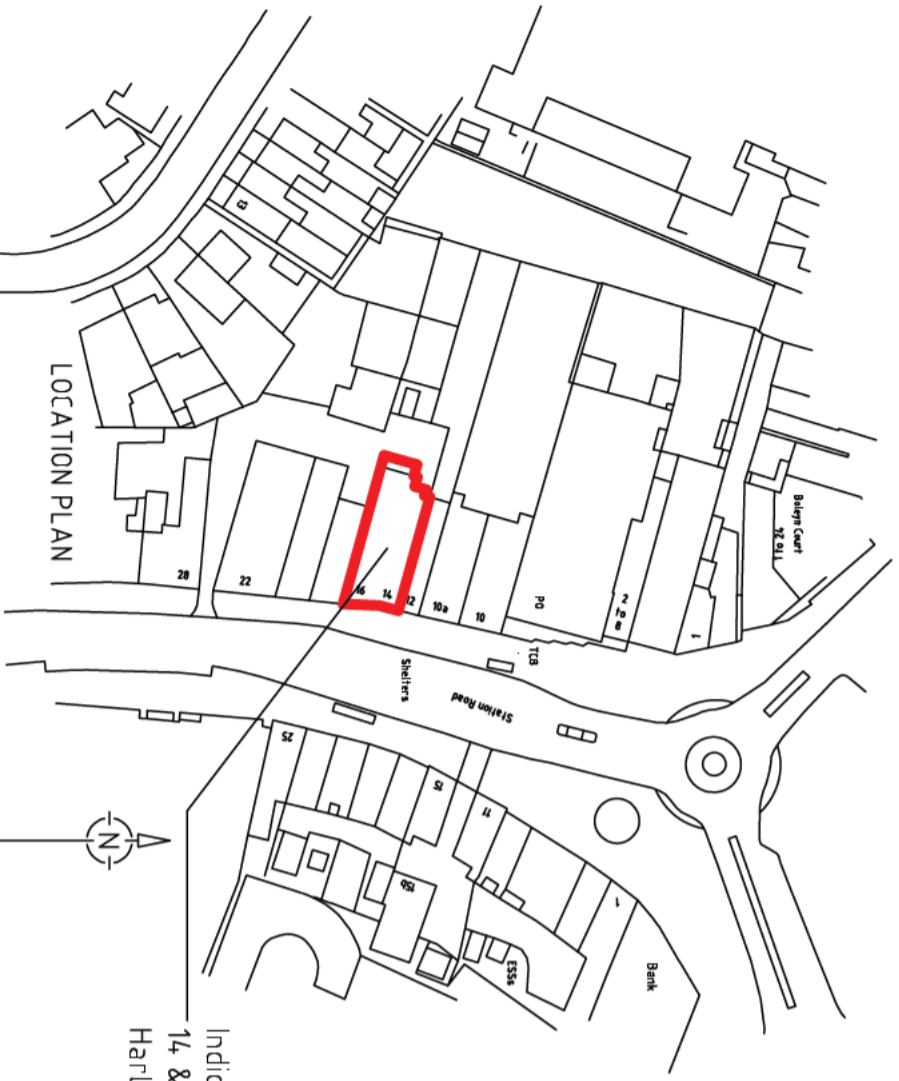
25 If you are happy for correspondence in relation to your application to be sent via e-mail, please give the e-mail address to which you would like correspondence to be sent:
paddy@woodswhur.co.uk



GAMBLING ACT 2005 LICENSING PLAN

Anything shown on plan that is not required by The Gambling Act 2005 (Premises Licences and Provisional Statements) Regulation 2007 is for illustrative purposes only and does not form part of the premises licence.

— Area in which facilities will be provided for gaming.



Indicates site in application at:
 14 & 16 Station Road,
 Harlington, Hayes UB3 4DA

| | | | | | |
|---|--|--|--|------------------|--|
| All design concepts and drawings are the property of Alderwood Joinery. No applications, adaptations are to be made without permission from Alderwood Joinery. | | Client: CHONGIE ENTERTAINMENT UK | | Drawn: K JUSTICE | |
| UNLESS OTHERWISE SPECIFIED DIMENSIONS ARE IN MILLIMETRES IF IN ANY DOUBT, ASKI | | Job No: | | Date 31/01/24 | |
| Damian Cronin Construction Ltd Unit 99, Cholerton Drive, North Tyne Industrial Estate, Newcastle Upon Tyne, NE12 9SZ. Tel:0191-2566665 www.Cronin online | | Project: LITTLE VEGAS 14 & 16 STATION RD, HARLINGTON, HAYES, UB3 4DA. | | Scale N.T.S | |
| DAMIAN CRONIN CONSTRUCTION | | Title: LICENSING PLAN | | Rev A Sheet 2 | |

Premises: 14-16 Station Road, Harlington, Hayes. UB3 4DA

Premises Licence Number:

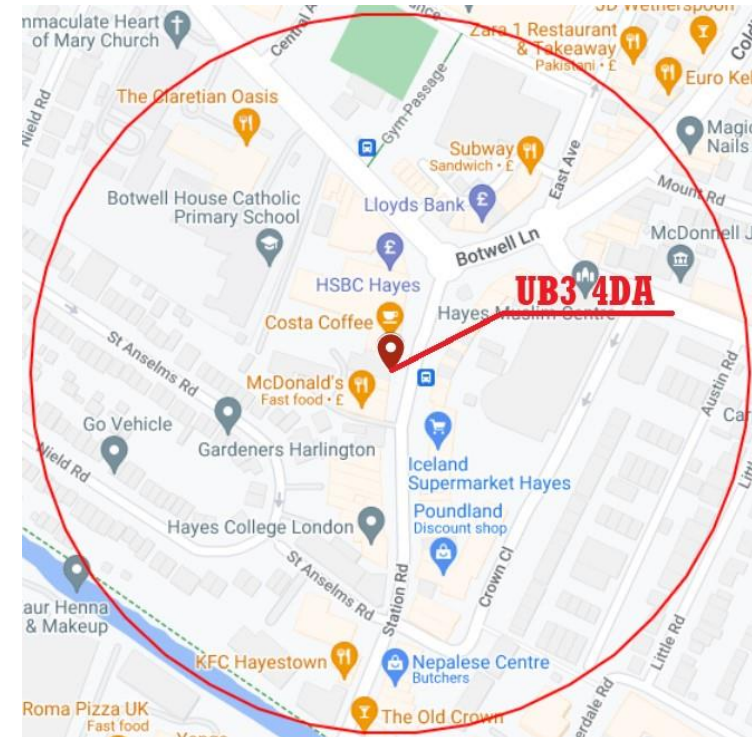
Company Details: Chongie Entertainment UK Limited,
3-5 Wardour St, London

Operating Licence Number: 000-062728-N-337784-001

Date Assessment: January 2024

Assessor: Joanne Craig

Sources Utilised: Gambling Local Area Profile 2019 (London Borough of Hillingdon), The London Borough of Hillingdon Statement of Gambling Policy 2023-2025, relevant guidance from the Gambling Commission, Open source



Area Profile: These premises are situated on a main street in Harlington, on the site of an old bank. Hillingdon is a London Borough to the West of the county of Greater London. The district adjoins Hayes to the North and shares a railway station with the larger district. The area is part of the Hayes and Harlington parliamentary constituency. According to the Office for National Statistics, the approximate population of Harlington is around 17,000.

The machine mix is to be determined and will be supplied by a company licensed by the Gambling Commission.

| Local Area | | | | |
|---------------------|--|---|--|---|
| Licensing Objective | | Risks | Existing Control Measures | Level of Risk of Occurrence / Manageability |
| 1.1 | Protecting children and other vulnerable persons from being harmed or exploited by gambling | <p>LOCALITY</p> <p>Within 500m radius of the premises are these:</p> <ul style="list-style-type: none"> • Lake Farm Park Academy, Botwell Common Road, Hayes. UB3 1JA • Botwell House Catholic Primary School, Botwell Lane, Hayes. UB3 2AB • Rayners College London, 10a Station Road, Hayes. UB3 4DA • Hayes College London, 46-50 Station Road, Hayes. UB3 4DD • London Adult Education College, Unit 14, Westminster Business Centre, Printing House Lane, Hayes. UB3 1AP • KiddieCare Nurseries Botwell, Botwell Sports and Leisure Centre, East Ave, Hayes. UB3 2HW • Wonderland Nursery Ltd, 150 Clayton Road, Hayes. UB3 1RX <p>OTHER:</p> <p>Student accommodation:</p> <p>There are no Student accommodation facilities in the proximity of the proposed premise.</p> | <p>The Premises:</p> <ul style="list-style-type: none"> • Signage & window display not to attract under 18s, and advice under 18's access is prohibited. • Staff stationed near to the main entrance to prevent under 18s entry. • Regular patrols of the premises, to identify any vulnerable people. • Posters, 'Stay in Control' leaflets and GamCare leaflets will be on display (near toilets as well as in the main trading area) • Staff will ensure a stock of leaflets (stay in control, self-exclusion & Gamcare) through weekly checks of stock • GamCare notices with contact number clearly displayed on machines • Self-exclusion system in place • Photo equipment available for self-exclusions • Premises laid out to avoid blind spots • Entrance readily visible from throughout the premises to allow customer monitoring | <p>High of Occurrence Initially / Low of not Managing</p> |

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| | | <p><u>Family Services</u></p> <ul style="list-style-type: none"> • Inthi mama, Family counsellor, 84 Hitherbroom Road, Hayes. UB3 3AF • Botwell Green Library, East Ave, Hayes. UB3 2HW • Play Hayes, Station Road, Hayes. UB3 4BX <p><u>Job / Recruitment Agencies</u></p> <ul style="list-style-type: none"> • Recruitment Agency, 27-37 Station Road, Hayes. UB3 4DX (aka Urban Selection) • Elite Consortium Limited (t/a Elite Healthcare), 20 Clayton Road, Hayes. UB3 1AZ <p><u>Community centres</u></p> <ul style="list-style-type: none"> • Haya Community Centre, 90 East Ave, Hayes. UB3 2HR • Townfield Community Centre, Townfield Square, Hayes. UB3 2EL • Hayes & Harlington Community Association, Hayes & Harlington Community Centre, Albert Rd, Hayes. UB3 4HR <p><u>Youth Centres</u></p> <ul style="list-style-type: none"> • YMCA Youth Programmes – Ealing, Hillingdon & Harrow. 72-74 tation Road, Hayes. UB3 4DQ • Haya Community Centre, 90 East Ave, Hayes. UB3 2HR | <ul style="list-style-type: none"> • Monitoring customers as they leave the premises • Machines to be properly labelled <p>The Operation:</p> <ul style="list-style-type: none"> • Staff will patrol and supervise the whole of the premises, with particular care in identifying vulnerable people. • “Know Your Customer” in place, developing customer interaction policies & procedures (importance of behaviour, time and spend limits) • Staff monitors customer activity and behaviour to interact early to recognise customer with potential gambling issues. • Staff to inspect the toilets every hour for evidence of drug taking • Staff to be aware of the importance of social responsibility, the causes and consequences of gambling • Return the stake/retain the prize • Staff will review self-excluded data to ensure continued exclusion • Sharing of information by staff regarding concerns about customers • Age verification tests facilitated by Check Policy will take place | |
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| | | <p><u>Fast food</u></p> <ul style="list-style-type: none"> • McDonalds, 22-24 Station Road, Hayes. UB3 4DA • Three Bites, 1 Crown Close, Hayes. UB3 3BJ • Aladdins (Hayes) 58 Station Road, Hayes. UB3 4DF • Mazaa, 63 Coldharbour Lane, Hayes. UB3 3EE • Orlando Pizza, 5 Northfield Parade, Station Road, Hayes. UB3 4JA <p><u>Banks/Building Society</u></p> <ul style="list-style-type: none"> • NatWest Hayes, 6 Coldharbour Lane, Hayes. UB3 3EW • Lloyds Bank, 1-5 East Ave, Hayes. UB3 2HW • HSBC, 2 Station Road, Hayes. UB3 4BY • Tesco Bank ATM, Tesco Express, Station Approach, Hayes. UB3 4FL • Halifax, 45-47 Station Road, Hayes. UB3 4HH <p><u>Leisure, Sports Centres, cinemas, bowling alleys</u></p> <ul style="list-style-type: none"> • Botwell Green Sports and Leisure Centre, 23 Botwell Lane, Hayes. UB3 2HW • Energie Fitness, 20 Blyth Road, Hayes. UB3 1BY • The Nest Climbing, Material Walk, Hayes. UB3 1DP • Maiwand art of Warriors MMA, Fairey Corner (Stop K), Hayes. UB3 4HW | <p>Age Verification procedures:</p> <ul style="list-style-type: none"> • Implementation of the BACTA Toolkit Policies & Procedures including Think / Challenge 25 – this shall be advertised throughout the venue. • Staff to maintain a ‘Challenge 25 Refusals log’ for production to the Responsible Authorities. • Acceptable ID for the ‘Challenge 25’ scheme will be – Driving Licence, Passport or a PASS accredited proof of age card. • Anyone reluctant in providing identification or demonstrating suspicious behaviour will trigger further investigation. Incident to be logged and customer removed from the area. • Age verification incident report (log) maintained on licensed premises and reviewed on regular basis by team staff members & Compliance Manager <p>Staff Training:</p> <ul style="list-style-type: none"> • Training of staff with 6 monthly refreshers/ local area risk profile/licence conditions – this training will be | |
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| | | <p><u>Care Homes:</u></p> <p>There are no care homes in the vicinity of the proposed premise.</p> <p><u>Hospitals</u></p> <p><u>Hospitals</u></p> <p>There are no hospitals within 200m</p> <p><u>GP/Medical Centres</u></p> <ul style="list-style-type: none"> • HESA Medical Centre, 52 Station Road, Hayes. UB3 4DS • Hayes Medical Centre, 157 Old Station Road, Hayes. UB3 4NA • Kincora Doctors Surgery, 134 Coldharbour Lane, Hayes. UB3 3HG <p><u>Mental Health:</u></p> <ul style="list-style-type: none"> • Mind, 52 Austin Road, Hayes. UB3 3DG • Minet Clinic, Avondale Drive, Hayes. UB3 3NR <p><u>Addiction/Recovery Centres</u></p> <p>There are no addiction/recovery services within a 200m radius of the premises.</p> | <p>recorded and available to the Police or Local Authority as requested.</p> <ul style="list-style-type: none"> • Training and guidance is provided to staff members regarding customer interaction and the implementation of the ID verification procedure. • Staff to be trained in Safeguarding Policy • Staff to be aware of refusing customers entry due to alcohol or drugs • Staff to be trained on Anti Money Laundering, Proceeds of Crime and Suspicious Behaviour • Staff to be trained to look out for signs of aggressive behaviour or problem play <p>CCTV and Security</p> <p>A comprehensive CCTV system shall be installed and maintained – it should cover:</p> <ul style="list-style-type: none"> • All areas of the premise to which the public have access (except toilets) • All Gaming machines and the counter area • It shall record 24hrs a day for 31 days • It shall be available for police viewing at minimal delay • CCTV notices will be on display near the entrance | |
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| | | <p><u>Hostels/Shelters</u></p> <ul style="list-style-type: none"> • Archangels City, second floor, 27 Station Road, Hayes. UB3 4DX <p><u>Food banks</u></p> <p>There are no foodbanks in the vicinity of the proposed premise</p> <p><u>Loan Shops, Pawn Brokers</u></p> <ul style="list-style-type: none"> • Tgs Pawnbroker, 23 Station Road, Hayes. UB3 4BD • Cash Converters, 13 Botwell Lane, Hayes. UB3 2AB • H&T Pawnbrokers, 46 Station Road, Hayes. UB3 4DD <p><u>Parks/Playgrounds</u></p> <ul style="list-style-type: none"> • Botwell Leisure Centre Playground, East Ave, Hayes. UB3 • Lake Farm Country Park, Dawley Road, Hayes. UB3 1EJ <p><u>Religious buildings</u></p> <ul style="list-style-type: none"> • Hayes Methodist Church, 4 Station Road, Hayes. UB3 4DA • Hayes Elim Christian Centre, Keith Road, Hayes. UB3 4HP • The Baptist Church, 136 Coldharbour Lane, Hayes. UB3 3HG • Hayes Muslim Centre, 3 Pump Lane, Hayes. UB3 3NB | <ul style="list-style-type: none"> • The licensee will ban customers who engage in Crime & Disorder within or outside the premise. • The licensee will refuse entry to any customers that appear to be under the influence of alcohol or drugs. • A Maglock will be installed and maintained on the main entrance and will be operable by venue staff at the cashiers counter • The licensee should install and maintain an intruder alarm on the premise. • There will be a panic button on the cashier's counter. | |
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| | | <ul style="list-style-type: none"> • Quba Mosque, Golden Crescent, Hayes. UB3 1AQ • Hillingdon Borough Central Mosque, Unit 1 Johnson Industrial Estate, Silverdale Rd, Hayes. UB3 3BA • Hayes Sikh Temple, Golden Crescent, Hayes. UB3 1AQ • Ramarghia Sikh Association, The Sikh Temple, Golden Crescent, Hayes. UB3 1AQ <p><u>New Development or Shopping centres</u></p> <p>Whilst the proposed premise is in the centre of the shopping area in the town, there are no new developments in the vicinity.</p> | | |
| <p>1.2</p> | <p>Preventing Gambling from being a source of crime or disorder, being associated with crime or disorder or being used to support crime</p> | <p>LOCALITY</p> <p>Gambling Licensed Premises:</p> <ul style="list-style-type: none"> • Paddy Power, 39 Station Road, Hayes. UB3 4BE • William Hill, 57 Station Road, Hayes. UB3 4BA • Admiral Casino, 32-36 Station Road, Hayes. UB3 4DD <p><u>Alcohol Licensed Premises</u></p> <ul style="list-style-type: none"> • Pub Punjabi, 10 Coldharbour Lane, Hayes. UB3 3HE • The Botwell Inn – JD Wetherspoon, 25-29 Coldharbour Lane, Hayes. UB3 3EB • The Old Crown, 81 Station Road, Hayes. UB3 4BG • Captain Morgans Hayes, 9 Clayton Road, Hayes. UB3 1AX | <p>The Premises</p> <p>CCTV and Security</p> <p>A comprehensive CCTV system shall be installed and maintained – it should cover:</p> <ul style="list-style-type: none"> • All areas of the premise to which the public have access (except toilets) • All Gaming machines and the counter area • It shall record 24hrs a day for 31 days • It shall be available for police viewing at minimal delay • CCTV notices will be on display near the entrance | <p>Medium of Occurrence Initially / Low of not Managing</p> |

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| | | <ul style="list-style-type: none"> • London Hayes Beefeater, Millington Road, Hayes. UB3 4AZ • Hayes Working Men’s Club, Pump Lane, Hayes. UB3 3NB <p>LOCAL AREA PROFILE</p> <p>Population</p> <ul style="list-style-type: none"> • Hayes & Harlington has a population of 126,400 according to the Census 2021 – approximately 17,000 of these live in Harlington. • 51.6% were born in the UK with 48.4% born outside the UK. • There is a younger than national average population in Hayes, with the largest group being 30-39years old. <p>Deprivation</p> <ul style="list-style-type: none"> • Hayes & Harlington has a higher than national average level of deprivation in all areas – with only 38% of households not being deprived in any area. <p>Unemployment</p> <ul style="list-style-type: none"> • In 2021 the percentage of the economically active population unemployed was 5.8% which is 3.3% higher than the national average. | <ul style="list-style-type: none"> • The licensee will ban customers who engage in Crime & Disorder within or outside the premise. • The licensee will refuse entry to any customers that appear to be under the influence of alcohol or drugs. • A Maglock will be installed and maintained on the main entrance and will be operable by venue staff at the cashiers counter • The licensee should install and maintain an intruder alarm on the premise. • There will be a panic button on the cashier’s counter. <p>The Operation</p> <ul style="list-style-type: none"> • Machine door opening keys only available to management • Log visits by Police, Local Authority and Gambling Commission officers • Review unusual patterns of play (as per PoCA), ‘non-regular’ players and consider exclusion/reporting • Exclude badly behaved customers and look out for problem behaviour or aggression | |
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| | | <p>Crime Most commonly reported crimes, in December 2023:</p> <ul style="list-style-type: none"> • Shoplifting 6 • Public Order 3 • Other theft 1 • Other crimes 3 <p>TRANSPORT & CAR PARK FACILITIES</p> <p>The premises are on transport routes and there are several bus stops nearby as well as Hayes & Harlington station. There are also several car parks within a 200m radius</p> | <ul style="list-style-type: none"> • Maintain contact with local traders and Police, including working with police to combat local issues • Limited staff floats • CCTV coverage over all cash transactions • Full machine audit on all machines on a weekly basis – ad hoc spot-check in case of any suspicion • Gaming machines are supplied and maintained by businesses licensed by the Gambling Commission • Company registered to receive crime bulletins from BACTA. <p>Incident Log A log should be kept at the premise, to include:</p> <ul style="list-style-type: none"> • All crimes reported to the venue • Any complaints regarding Crime & Disorder • Any incidents of disorder • Any faults in the CCTV system • Any visit by a relevant Authority or Emergency service. <p>Staff Training</p> <ul style="list-style-type: none"> • Social Responsibility training and incident recording logs available to all staff. | |
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| | | | <ul style="list-style-type: none"> • Staff trained to look out for unusual/dyed notes • Staff & management to be alert to customers exchanging large volumes of paper notes for alternative denominations • Staff to be alert to customer redeeming stake with little or no play • Staff trained about AML basics, strange transaction behaviour • Extra Training and guidance is provided to staff members regarding Anti-Social Behaviour • Staff fully trained how to deal with homeless people seeking refuge • Staff to be trained on local area risk assessment <p>Customer Interaction and Monitoring</p> <ul style="list-style-type: none"> • Suspicious activity to be written down in the log • Customer interaction may provide knowledge of criminal background and/or association leading to closer security and monitoring of such a customer. • Customers are efficiently monitored throughout the time they are on the premises to ensure prevention of | |
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| | | | <p>machine related crime (money laundering).</p> <ul style="list-style-type: none"> • Knowledge activity to be handed over to Nominated Officer who will then report to NCA | |
| 1.3 | <p>Ensuring that gambling is conducted in a fair and open way</p> | <p>EQUIPMENT</p> <ul style="list-style-type: none"> • Information must be clearly displayed • Maintenance to reduce potential issues • Compliance <p>PREMISES</p> <ul style="list-style-type: none"> • Promotions • Advertising <p>CUSTOMERS</p> <ul style="list-style-type: none"> • Treatment of customers • Complaints | <p>Equipment</p> <ul style="list-style-type: none"> • Machines only obtained from licensed suppliers • Machines to be properly labelled • Implementation of the BACTA Toolkit policies • Machines to be maintained/serviced regularly / turned off if a fault occurs • Procedure for making refunds • Details of machine operation and winning combinations to be clearly shown on machines <p>Premises</p> <ul style="list-style-type: none"> • Clear terms & conditions provided within the licensed premises. • Any promotions or advertising to be ASA and LCCP compliant <p>Staff Training</p> <ul style="list-style-type: none"> • Training of staff with 6 monthly refreshers | <p>Low / Low</p> |

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| | | | <ul style="list-style-type: none"> • Staff to have full understanding of stakes and prizes, and odds associated with each machine. <p>Customers</p> <ul style="list-style-type: none"> • Review advertising material and promotions for compliance with LCCP • Complaints policy visibly displayed for customer information. All complaints to be fully investigated in accordance with policy and referred to nominated ADR 3rd party as required • Suitable public liability Insurance • Council conditions openly displayed • Regular Compliance Audits | |
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| Gambling Operation and Physical Design (Internal and External) | | | | |
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| Licensing Objective | | Risks | Existing Control Measures | Level of Risk of Occurrence / Manageability |
| 2.1 | Protecting children and other vulnerable persons from being harmed or exploited by gambling | <p>CUSTOMERS</p> <ul style="list-style-type: none"> • U18s entering • Problem Gambling • Providing Information • Administering self-exclusion • Signage <p>PREMISES</p> | <p>Equipment and Operation</p> <ul style="list-style-type: none"> • Machines to be properly labelled • Staffing levels will be risk assessed to ensure they reflect any risk to staff, customers and promotion of the licensing objectives • There would be no advertising locally. As part of the Licence Conditions and Codes of Practice issued by the Gambling Commission - Any Media displayed on the premises will | |

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| | | <ul style="list-style-type: none"> • Consider 'blind spots' • Visibility of the entrance • Signage • Presentation of premises (signage/window display) | <p>comply with LCCP: Social responsibility code 5.1.6 (Compliance with advertising codes) The advertising of gambling products and services must be undertaken in a socially responsible manner and we must comply with the UK Advertising Codes issued by the Committees of Advertising Practice (CAP) and administered by the Advertising Standards Authority (ASA). Advertising on the premises will not differ from that of any other Adult Gaming Centre premises in Harringey.</p> <p>Premises</p> <ul style="list-style-type: none"> • CCTV coverage of all public areas, all entry and exit points to and from the premises enabling frontal identification of every person entering under any light conditions with ability for management to review remotely online. • Premises laid out to avoid blind spots • Ensure entrance readily visible from throughout the premises • Signage & window display not to attract under 18s, and advise under 18's access is prohibited. • The entrance layout to enable staff to monitor those entering the premises | <p>Low/Low considering design features</p> |
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| <p>2.2</p> | <p>Preventing Gambling from being a source of crime or disorder, being associated with crime or disorder or being used to support crime</p> | <p>CUSTOMERS Customer behaviour</p> <p>PREMISES Layout to be considered:</p> <ul style="list-style-type: none"> • Consider 'blind spots' • Visibility of the entrance • Design out crime <p>STAFF</p> <ul style="list-style-type: none"> • Personal protection • Security • Staff behaviour <p>Money Laundering</p> <ul style="list-style-type: none"> - Customer behaviour - Staff monitoring | <p>Staff Training Full Staff training on Money Laundering and the Proceeds of Crime Act as well as customer behaviour, particularly suspicious or aggressive customers</p> <p>Premises and Operation</p> <ul style="list-style-type: none"> • CCTV coverage of all public areas, all entry and exit points to and from the premises enabling frontal identification of every person entering under any light conditions with ability for management to review remotely online. • Regular patrols of the premises, including external areas to identify any vulnerable and children • Monitoring of customers as they leave the premises • Design out crime to be implemented • Toughened/laminated glass to front window • Mag Lock on front door • Intruder alarm installed and regularly serviced • Panic Button linked to Police | <p>Low/Low considering design features</p> |
| <p>2.3</p> | | <p>PREMISES</p> | <p>Premises</p> | |

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|--|--|--|---|--|
| | <p>Ensuring that gambling is conducted in a fair and open way</p> | <ul style="list-style-type: none"> • Promotions • Advertising <p>EQUIPMENT</p> <ul style="list-style-type: none"> • Information clearly displayed • Maintenance • Compliance | <ul style="list-style-type: none"> • CCTV coverage of all public areas, office, frontage and rear door with recording device and ability for management to review remotely online • Clear terms & conditions provided within the licensed premises. <p>Equipment</p> <ul style="list-style-type: none"> • Machines only obtained from licensed suppliers • Machines to be properly labelled • Implementation of the BACTA Toolkit policies • Machines to be maintained/serviced regularly • Machines to be turned off should a fault occur • Procedure for making refunds • Details of machine operation and winning combinations to be clearly shown on machines <p>Customers</p> <ul style="list-style-type: none"> • Complaints policy visibly displayed for customer information. All complaints to be fully investigated in accordance with policy | <p style="text-align: center;">Low / Low</p> |
|--|--|--|---|--|

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| | | | <p>and referred to nominated ADR 3rd party as required</p> <ul style="list-style-type: none">• Suitable public liability Insurance• Council conditions openly displayed• Regular Compliance Audits | |
|--|--|--|--|--|

NOTICE OF APPLICATION FOR A PREMISES LICENCE

This notice is issued in accordance with regulations made under section 160 of the Gambling Act 2005

Notice is hereby given that Chongie Entertainment UK Limited

of the following address:

71-75 Shelton Street

Covent Garden

London

Postcode WC2H 9JQ

the number of whose operating licence is 062728-N-337784-001

has made an application for an Adult Gaming Centre premises licence.

The application relates to the following premises: 14/16 Station Road, Harlington, Hayes, UB3 4DA

The application for a premises licence has been made to the following licensing authority: Hillingdon Council, Licensing Service, Civic Centre, High Street, Uxbridge, UB8 1UW

Website <https://www.hillingdon.gov.uk/>

Information about the application is available from the licensing authority, including the arrangements for viewing the details of the application.

The following person connected with the applicant is able to give further information about the application: : Paddy Whur, Woods Whur 2014 Limited, St James House, 28 Park Place, Leeds, LS1 2SP

Any representations under section 161 of the Gambling Act 2005 must be made no later than the following date: 07 March 2024